

FOOD & BEVERAGE

SUCCESS STORY

Gruppo Montenegro digitizes and streamlines trade promotion management process with low-code

New enterprise apps that streamlined trade promotion management helped to achieve improved centralized planning that lead sales managers to more traceability and to better plan inventory and future campaigns.

Company Snapshot

Founded in 1885, Gruppo Montenegro is a leading Italian spirits and food manufacturer. The Group's brands have developed into icons of the "Made in Italy" label with strong brand equity and cultural significance. Thanks to a robust national and international distribution network, today the Group's brands continue to be true ambassadors of Italian culture and tradition in over 70 countries around the world.



Industry Focus

F&B / Retail / Trade

Devices

Tablets and Laptops (Browser)

Department

Sales

Timeline

3 months

System Version

ERP ECC EHP7, SAP SD



Food & Beverage



Challenges

- Information silos make trade promotion difficult to manage
- Need to manage, scale, and adjust the trade promotions for their product lines
- Using old SAP's ERP solution - outdated and inefficient processes



Solutions

- Use Neptune DXP as a RAD tool providing a single UI for the entire SAP landscape
- Unified and scalable trade promotion management process
- Flow integrated within sales, shipping and billing



Benefits

- Easy and quick 100% user adoption, without a heavy investment
- Accurate and timely information offer full transparency
- Better flexibility, sales performance management, and traceability

The Success Story

Challenge: Information Silos Obscure Trade Promotion

Gruppo Montenegro's brands are beloved household names across Italy and Europe – and icons of the “Made In Italy” label across more than 70 countries globally.

Supporting a robust national and international distribution network requires a comprehensive long-term strategy and being able to adapt quickly to changing market needs at any time.

But **predicting consumer demand isn't easy.** For Gruppo Montenegro's key account managers, **the ability to manage, scale, and adjust the trade promotions for their product lines is critical to the company's success.** It's a complex effort that takes centralized planning – and more than just a spreadsheet.

Already using SAP's ERP solution since 2004, it was time for an overhaul of old outdated and inefficient processes.

Gruppo Montenegro needed an easy way for account managers to unite the information about trade promotions and seamlessly manage orders. **Greater visibility across the sales cycle and throughout the warehouse was key, especially since each account and organization has a unique setup and promotions move at a rapid pace.**

With no in-house development staff and a tight budget, Lorenzo Chiari, Responsible for ICT Service, knew he needed the support of strong industry partnerships to tackle this challenge. That's when Gruppo Montenegro turned to Ugo Romano, CEO and SAP SCM Consultant at Dyna Brains as a company specializing in Digital Innovation Solutions and partner of Neptune Software.

Solution: Create Unified Trade Promotion Management Processes that Scale

Working collaboratively, Gruppo Montenegro and Dyna Brains began a digitization effort, implementing sales and retail applications using the Neptune DX Platform on SAP as a rapid application development [RAD] tool.

Neptune DX Platform (Neptune DXP) for SAP is a RAD/low-code platform that provides a single UI for the SAP landscape and enables a rapid build and deployment cycle.

To get started, Ugo provided design thinking based on the stakeholders' requirements and enlisted developers skilled in using and building apps with Neptune DXP.

The approach, said Lorenzo, was to **connect sales promotions and calendars with order management and integrate all of the processes involved across applications.** “The flow is integrated, it starts with the new Neptune Application, a second step in another system used by the sales force to insert the order, and is completed with the shipping and billing documented in SAP.”

“If you need to create a user experience quickly, Neptune Software provides a new and better way to work in SAP and create additional usability, preserving both user and organizational points of view,” said Lorenzo.

“We wanted to give the company the right information at the right time in the right way, that was only possible with apps created on Neptune DXP.”

For medium-sized companies like Montenegro, affordability is an important factor when considering how to move forward with digitization efforts. So is protecting investments in existing systems and architecture, like SAP.

“With Neptune Software as your enterprise app development tool,” Lorenzo added, “it's possible to start quickly and easily, and without a heavy investment.”

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- Lorenzo Chiari, Responsible of ICT Service at Gruppo Montenegro



Results: More Fluid, Transparent Approach that Supports Better Planning

Today, seamless technology is their key to scaling and adjusting promotions for all distribution channels Gruppo Montenegro serves.

“User adoption was easy and quick because the information was presented visually in a way that made sense,” said Lorenzo. “Sales managers were immediate advocates of the new apps and system, which meant we were able to achieve 100% utilization quickly among their teams.”

With accurate and timely information at their fingertips, Gruppo Montenegro can better manage sales performances and sales budgets throughout the calendar year.

“With a more fluid process, we now have full transparency of what’s happening at any point in time. That leads to better planning for our sales account managers. And over time as we build the data, with this app we should be able to see which promotions are most effective, and link certain promotions to profitability and revenue – with real proof points,” said Lorenzo.

In an industry that struggles with access to accurate sell-out data, any additional insights are highly valuable. “With consumer product goods, you don’t always know who is buying what when,” added Lorenzo.

“It’s a constant battle to find granular data around what sells best, what format works, and what sells on a particular date. This promotional management and planning application enables more traceability, so we can better plan our inventory and future campaigns.”

Ugo agreed. “The key success of the project has been the flexibility of Neptune DXP to fit Gruppo Montenegro’s needs according to their digital transformation requirements.”

The work at Gruppo Montenegro continues as Lorenzo keeps evaluating ways to create more robust experiences for a diverse set of users.

“It’s important that each reality is met, so our goal is to experiment and implement functionality for different processes and needs,” he said.

“Neptune Software represents an easy way to leverage the power of SAP with modern user interfaces and mobility.”

-- Lorenzo Chiari, Responsible of ICT Service at Gruppo Montenegro

About Dyna Brains

Dyna Brains is a boutique SAP consultancy that has been established by a team of consultants with proven international experience with the aim to transform their knowledge into value for their customers. Thanks to an in-depth knowledge of the business processes in industries such as Fashion, Retail, Ceramics, Real Estate, Mechanical, Textile and Shipping & Transportation, Dyna Brains is committed to help its clients to find the leanest and most optimized solutions by working hand in hand with them and identify a suitable road map to improve their SAP landscape according to their needs and the best practices. Learn more at <https://www.dynabrain.com/>



About Neptune Software

Neptune Software is a rapid application development platform vendor with more than 600 enterprise customers and over 3 million licensed end users globally that empowers IT departments to deliver tangible business outcomes. Neptune Software offers with its Neptune DXP, a leading low-code, SAP-centric, enterprise app development platform to digitize and optimize business processes and user interfaces – at scale and with ease. Neptune DXP provides a fast and cost-effective way to industrialize the development of custom applications - saving companies time and money on development, integration, and operations. More infos at: www.neptune-software.com

